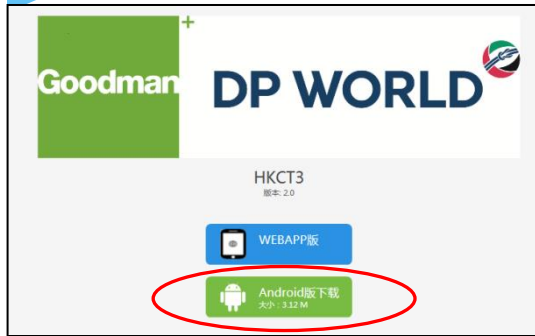


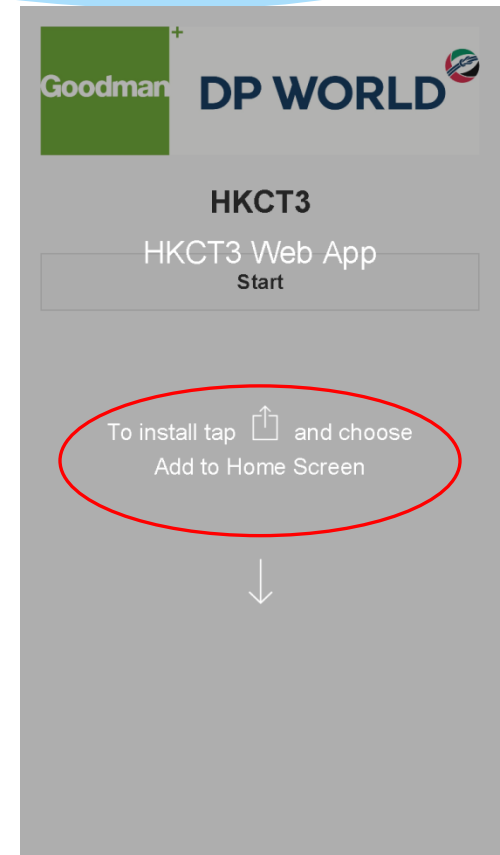
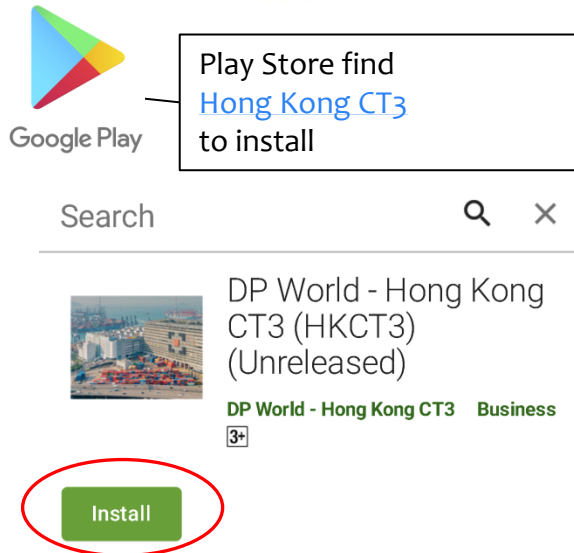
HKCT3

MOBILE CUSTOMER ACCESS
USER MANUAL

Installation



OR





Main Screen

Menu – This icon will popup the main menu in each screen.



| | | |
|---|---|---|
| Home | 🏠 | |
| Terminal Announcements | > | |
| Container Inquiry | > | |
| Hot Box Enquiry | > | |
| Vessel Schedule | > | > |
| Barge Berthing Advisory | > | > |
| Empty Container Pickup and Return Enquiry | > | > |
| Tractor Appointment | > | > |
| Settings | > | > |

| | |
|--|---|
|   | |
| CSX World Terminals Hong Kong Ltd (HKCT3) Mobile Customer Access | |
| Terminal Announcements | > |
| Container Inquiry | > |
| Hot Box Enquiry | > |
| Vessel Schedule | > |
| Barge Berthing Advisory | > |
| Empty Container Pickup and Return Enquiry | > |
| Tractor Appointment | > |
| Settings | > |

This option will display the latest terminal operation messages and news.

This option will display the container information in terminal.

This option will display hot box pickup information to all truck drivers.

This option will display the vessel schedules which related to berthing terminal.

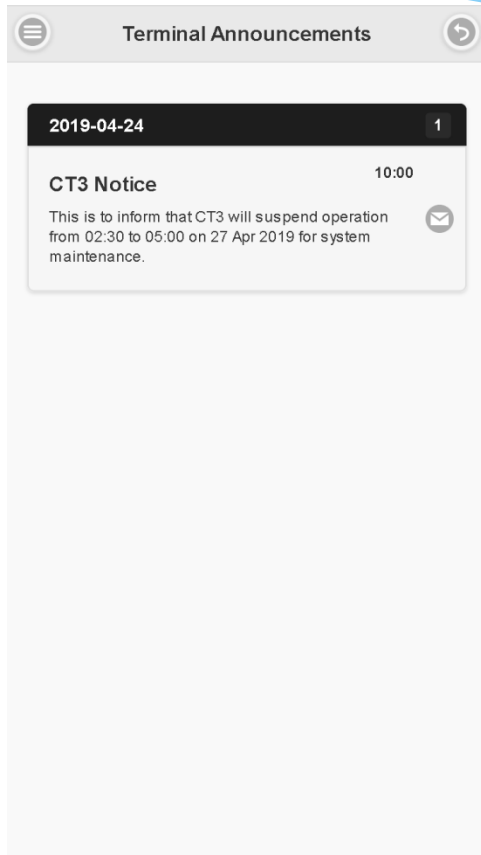
This option will allow barge operator who enquires for terminal advise time before arriving.

This option will display the location to carriers when they would pick up or return an empty container.

This option will allow you to manage, make and view inbound container appointment within our terminal.

This option will allow you to change application display language and reset application.

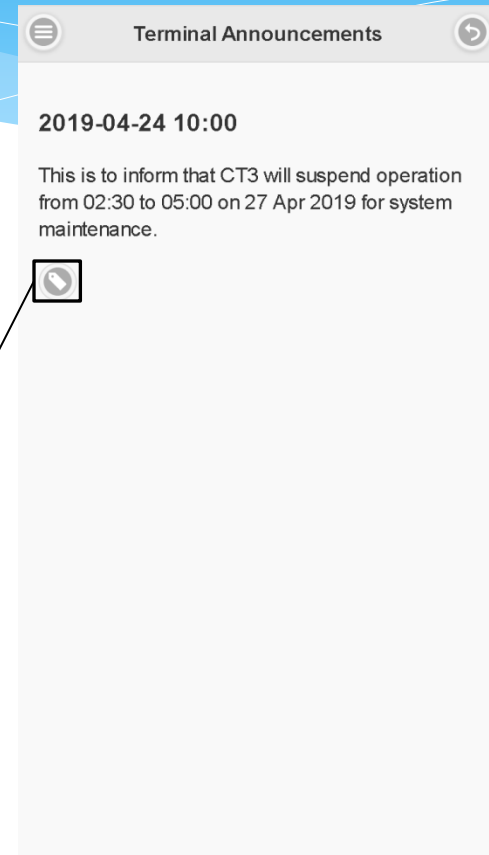
Terminal Announcements



Display notice, tab to view the message in detail



Tab this tag to view supplementary document



View message detail

Container Inquiry

Container Inquiry

Q PCIU1253533

Search

Recent Activities

PCIU1253533

Enter your container number, then select **Search**



This section will list your last activities

Container detail

PCIU1253533

Shipping line

MARIANA EXPRESS

Size/Type 2200

Status Transshipment Laden

Holds

Location Out Terminal

Appointment Time

Updated on 2019-04-26 16:57

All information provide as reference only and due to operation issues, it is subject to change without prior notice.

View your container detail

Hot Box Enquiry

☰
Hot Box Enquiry
➤

✕

Recent Activities

WHSU5428960
➤



This section will list your last activities

Enter your container number, then select **Search**

☰
Hot Box Detail
➤

WHSU5428960

| | |
|--------------------------|------------------|
| Location Indicator | On Vessel |
| Estimated available time | 2019-05-03 08:35 |
| Updated on | 2019-05-03 08:32 |

Note:
The estimated available time may change, please check again before proceeding to container terminal.

View Hot Box estimated available time and location indicator

Vessel Schedule

Vessel Schedule

Show 10 entries

Search: CT3 KOTA HAPAS

| Vessel Name | ETB/ATB |
|-----------------|------------------|
| KOTA HAPAS | 2019-04-22 16:30 |
| ETD/ATD | 2019-04-23 05:12 |
| Inbound | 319S |
| Outbound | 319S |
| Berth At | CT3 |

Showing 1 to 1 of 1 entries (filtered from 77 total entries)

Previous 1 Next

Note: All vessel schedules are provided as estimates for information only and due to operation issues or adverse weather, it is subjected to change without prior notice.

Enter keywords to find your vessel schedule.

Vessel Schedule

Show 10 entries

Search: CT3 KOTA HAPAS

| Vessel Name | ETB/ATB | ETD/ATD | Inbound | Outbound |
|-----------------|------------------|------------------|---------|----------|
| KOTA HAPAS | 2019-04-22 16:30 | 2019-04-23 05:12 | 319S | 319S |
| Berth At | CT3 | | | |

Showing 1 to 1 of 1 entries (filtered from 77 total entries)

Previous 1 Next

Note: All vessel schedules are provided as estimates for information only and due to operation issues or adverse weather, it is subjected to change without prior notice.

The filter results are display.

Barge Berthing Advisory

☰
Barge Berthing Advisory
➤

Search

Recent Activities
➤

P031
➤

Enter your **barge id**, then select **Search**



This section will list your last activities

☰
Barge detail
➤

P031

Barge Name

SUI SHUN HANG 39

Operating Terminal

MTL

Berth At

CT3

Request time

2017-03-19 12:00

Terminal Advise time

Completion Time

Updated on

2019-04-23 17:41

Note: All vessel schedules are provided as estimates for information only and due to operation issues or adverse weather, it is subjected to change without prior notice.

View your barge detail and terminal advise time

Empty Container Pickup and Return Enquiry

☰
➤
Empty Container Pickup and Return Enquiry

Shipping line

PACIFIC INT'L LINE
▼

Search



This section will highlight the current time zone.

☰
➤
Empty Container Pickup and Return Enquiry

PACIFIC INT'L LINE

0700 - 1729

| | | | |
|--------|-----|--------|-----|
| Size | 20 | Pickup | HKG |
| Height | 8.5 | Return | HKG |
| Size | 40 | Pickup | HKG |
| Height | 8.5 | Return | MTL |
| Size | 40 | Pickup | MT9 |
| Height | 9.5 | Return | MT9 |
| Size | 45 | Pickup | HIT |
| Height | 9.5 | Return | HIT |

1730 - 2029

| | | | |
|--------|-----|--------|-----|
| Size | 20 | Pickup | HKG |
| Height | 8.5 | Return | HKG |
| Size | 40 | Pickup | MTL |
| Height | 8.5 | Return | MTL |
| Size | 40 | Pickup | MT9 |
| Height | 9.5 | Return | MT9 |
| Size | 45 | Pickup | SHP |
| Height | 9.5 | Return | SHP |

2030 - 0659

| | | | |
|--------|-----|--------|-----|
| Size | 20 | Pickup | HKG |
| Height | 8.5 | Return | SHP |
| Size | 40 | Pickup | HKG |
| Height | 8.5 | Return | SHP |
| Size | 40 | Pickup | HKG |
| Height | 9.5 | Return | SHP |
| Size | 45 | Pickup | SHP |
| Height | 9.5 | Return | SHP |

Select Shipping line, then select Search

View empty pickup and return terminal, size, type height and time zone.

Tractor Appointment – Make Appointment

Tractor Appointment

Container Number e.g. SUDU1234567

Make Appointment Appointments

Login

Carrier (5 digits)*

ID no. (6 digits)*

Cancel Login

Login with your **carrier** and **ID no.**, then select **Login**.

Tractor Appointment

Container Number e.g. SUDU1234567

Make Appointment Appointments 13

logout

Enter **container number** and select **make appointment** to make inbound container appointment

Make Appointment

Container
DRYU9069119

Request Date
2019-04-28

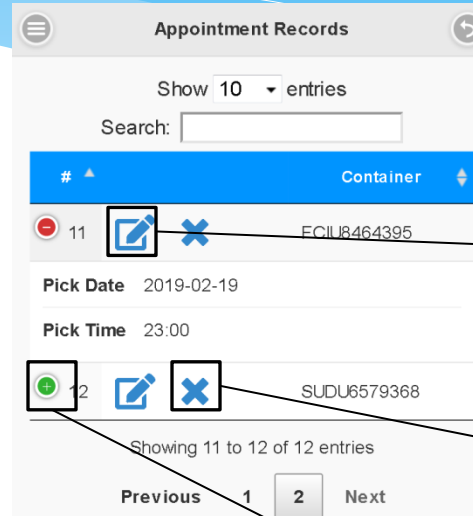
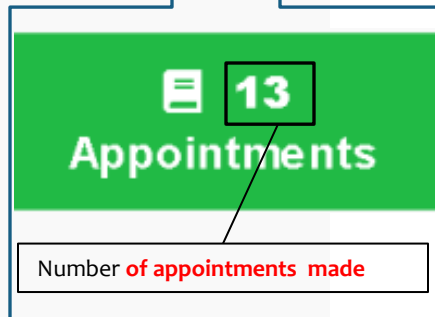
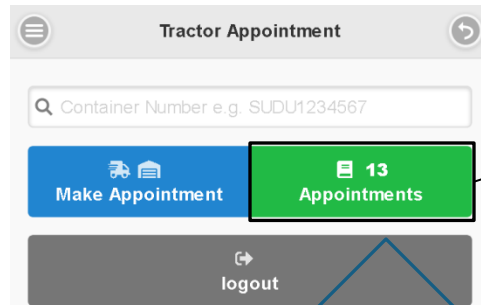
Request time
20

Submit

Please check again before pick the container to ensure the latest information.

Enter your **request date** and **request time**, then select **submit**

Tractor Appointment – View / Amend

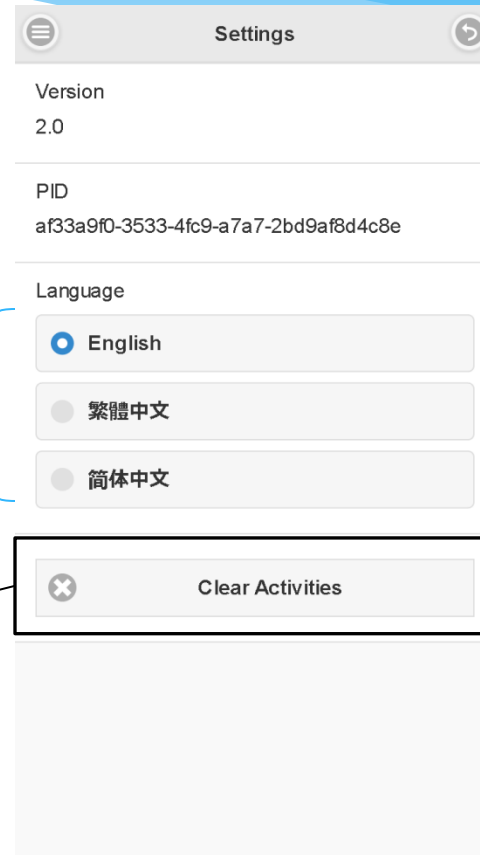


This icon will allow you to amend appointment.

This icon will allow you to cancel appointment.

This icon will allow you to show details.

Settings



This section will allow you to change the user interface display language.

Select **Clear Activities** will allow you to reset recent activities.